

#### D. ONLINE EXAMINATION STRUCTURE

The structure of the Examinations which will be conducted online are as follows:

##### Preliminary Examination (objective) \*\*

##### Office Assistant (Multipurpose)

Sr. No.	Name of Tests	Medium of Exam	No. of Qs	Maximum Marks	Duration
1	Reasoning	*	40	40	Composite time of 45 minutes
2	Numerical Ability	*	40	40	
	Total		80	80	

##### Officer Scale-I

Sr. No.	Name of Tests	Medium of Exam	No. of Qs	Maximum Marks	Duration
1	Reasoning	*	40	40	Composite time of 45 minutes
2	Quantitative Aptitude	*	40	40	
	Total		80	80	

**\*\* Candidates (for both posts) have to qualify in both the tests by securing minimum cut-off marks. Adequate number of candidates in each category, depending upon requirements, will be shortlisted for Online Main Examination.**

##### Main Examination (objective)

##### Office Assistant (Multipurpose)

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	Composite Time of 2 hours
2	Computer Knowledge	*	40	20	
3	General Awareness	*	40	40	
4 a•	English Language	English	40	40	
4 b•	Hindi Language	Hindi	40	40	
5	Numerical Ability	*	40	50	
	Total :::::		200	200	

##### Officer Scale-I

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	Composite Time of 2 hours
2	Computer Knowledge	*	40	20	
3	General Awareness	*	40	40	
4 a•	English Language	English	40	40	

4 b•	Hindi Language	Hindi	40	40	
5	Quantitative Aptitude	*	40	50	
	Total ::::::		200	200	

- Candidates can opt either 4 a or 4 b.

Any change in the structure of the examination will be intimated through authorised IBPS website [www.ibps.in](http://www.ibps.in). Other detailed information regarding the online examination will be given in **Information Handout**, on authorised IBPS website [www.ibps.in](http://www.ibps.in) which will be made available for the candidates to download along with the call letter.

**PLEASE NOTE:**

**For Office Scale-I and Office Assistants (Multipurpose):-**

Call letter for Preliminary Exam will not be collected at the examination venue. However, it will be duly authenticated/stamped by the exam centre staff. Candidate will need to retain the call letter (along with authenticated/ stamped copy of the ID proof) safely. Those candidates who are called for Main Exam will be required to bring this call letter along with Main Exam call letter and other requisite documents as per information provided in the “information handout” and call letter. However, scribe form (wherever applicable) will be collected during the Preliminary Exam. Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter.

(Detailed instructions in this regard are provided in Sr. No. 12 on Page 18).

**For Officers Scale II and III:-**

Candidates need to submit call letter with the ID proof copy duly stapled together after the examination. Those candidates who avail the services of scribe should submit scribe form along with the call letter and ID proof copy.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter.

**\* List of Version of tests (Medium of examination) for CRP RRB XII for posts of Office Assistants (Multipurpose) and Officer Scale I**

Sr. No.	Name of State	Version of tests (Medium of examination)
1	Andhra Pradesh	English, Hindi and Telugu
2	Arunachal Pradesh	English and Hindi
3	Assam	English, Hindi and Assamese
4	Bihar	English and Hindi
5	Chhattisgarh	English and Hindi
6	Gujarat	English, Hindi and Gujarati
7	Haryana	English and Hindi
8	Himachal Pradesh	English and Hindi
9	Jammu & Kashmir	English, Hindi and Urdu
10	Jharkhand	English and Hindi
11	Karnataka	English, Hindi, Kannada and Konkani
12	Kerala	English, Hindi and Malayalam
13	Madhya Pradesh	English and Hindi
14	Maharashtra	English, Hindi, Marathi and Konkani
15	Manipur	English, Hindi and Manipuri

16	Meghalaya	English and Hindi
17	Mizoram	English and Hindi
18	Nagaland	English and Hindi
19	Odisha	English, Hindi and Odia
20	Puducherry	English, Hindi, Tamil, Telugu and Malayalam
21	Punjab	English, Hindi and Punjabi
22	Rajasthan	English and Hindi
23	Tamil Nadu	English, Hindi and Tamil
24	Telangana	English, Hindi, Telugu and Urdu
25	Tripura	English, Hindi and Bengali
26	Uttar Pradesh	English, Hindi and Urdu
27	Uttarakhand	English and Hindi
28	West Bengal	English, Hindi and Bengali

**In the Online Application, candidates will be provided the option to indicate the Version of Tests (Medium of Examination) as applicable above. Candidates should be careful in exercising this option of Medium of Examination.**

**Single level Examination (objective)**

**Officer Scale-II (General Banking Officer)**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Reasoning	Hindi/English	40	50	Composite Time of 2 hours
2	Computer Knowledge	Hindi/English	40	20	
3	Financial Awareness	Hindi/English	40	40	
4a•	English Language	English	40	40	
4b•	Hindi Language	Hindi	40	40	
5	<b>Quantitative Aptitude &amp; Data Interpretation</b>	<b>Hindi/English</b>	<b>40</b>	<b>50</b>	
	TOTAL::::		200	200	

**Officer Scale-II (Specialist Cadre)**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Professional Knowledge	Hindi/English	40	40	Composite Time of 2 hours and 30 minutes
2	Reasoning	Hindi/English	40	40	
3	Financial Awareness	Hindi/English	40	40	
4a•	English Language	English	40	20	
4b•	Hindi Language	Hindi	40	20	
5	Computer Knowledge	Hindi/English	40	20	
6	Quantitative Aptitude & Data Interpretation	Hindi/English	40	40	
	TOTAL::::		240	200	

**Officer Scale- III**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Reasoning	Hindi/English	40	50	
2	Computer Knowledge	Hindi/English	40	20	

3	Financial Awareness	Hindi/English	40	40	Composite Time of 2 hours
4a•	English Language	English	40	40	
4b•	Hindi Language	Hindi	40	40	
5	Quantitative Aptitude & Data Interpretation	Hindi/English	40	50	
	TOTAL::::		200	200	

- Candidates can opt either 4 a or 4 b.

Any change in the structure of the examination will be intimated through authorised IBPS website [www.ibps.in](http://www.ibps.in). Other detailed information regarding the online examination will be given in **Information Handout**, on authorised IBPS website [www.ibps.in](http://www.ibps.in) which will be made available for the candidates to download along with the call letter.

#### E. PENALTY FOR WRONG ANSWERS (APPLICABLE TO ALL – PRELIMINARY, MAIN AND SINGLE LEVEL EXAMINATIONS)

There will be penalty for wrong answers marked in the Objective Tests. For each question for which a wrong answer has been given by the candidate one fourth or 0.25 of the marks assigned to that question will be deducted as penalty to arrive at corrected score. If a question is left blank, i.e. no answer is marked by the candidate; there will be no penalty for that question.

#### F. CUTOFF SCORE

**For Office Assistant (Multipurpose)** – Each candidate will be required to obtain a minimum score in each test of Online Main examination to be considered to be shortlisted for provisional allotment. Depending on the number of vacancies available in each state, candidates will be shortlisted for provisional allotment.

**For Officers Scale I** – Each candidate will be required to obtain a minimum score in each test of Online Main Examination to be considered to be shortlisted for interview. Depending on the number of vacancies available, adequate number of candidates in each category not exceeding three times of the declared vacancies in each state shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

**For Officers Scale II and III** – Each candidate will be required to obtain a minimum score in each test of Online Single Examination to be considered to be shortlisted for interview. Depending on the number of vacancies available, adequate number of candidates in each category not exceeding three times of the declared vacancies shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

Mere passing in individual tests may not be sufficient as candidates should also score sufficiently high on Total score in order of merit to be called for Common Interview / Provisional Allotment. Decision of IBPS in short-listing and calling numbers of candidates for Common Interview / Provisional Allotment shall be Final.

## **G. SCORES OBTAINED IN THE ONLINE EXAMINATION (Preliminary / Main / Single)**

The corrected scores obtained by each of the candidates in different sessions (if held) will be normalized using equipercentile method.

Scores upto two decimal points shall be taken for the purpose of calculation.

**FOR THE POST OF OFFICE ASSISTANT (MULTIPURPOSE) – MARKS OBTAINED ONLY IN THE ONLINE MAIN EXAMINATION WILL BE CONSIDERED FOR FINAL MERIT LISTING.**

**FOR THE POST OF OFFICERS SCALE I – MARKS OBTAINED ONLY IN THE ONLINE MAIN EXAMINATION WILL BE CONSIDERED FOR SHORTLISTING FOR INTERVIEW AND FINAL MERIT LISTING.**

**FOR THE POST OF OFFICERS SCALE II (GENERALIST AND SPECIALIST) AND SCALE III – MARKS OBTAINED IN THE SINGLE LEVEL ONLINE EXAMINATION WILL BE CONSIDERED FOR SHORTLISTING FOR INTERVIEW AND FINAL MERIT LISTING.**

## **H. EXAMINATION CENTERS**

- The examination will be conducted online in venues across many centres in India. The tentative list of Examination centres for the Preliminary / Main / Single examinations is available in Annexure II.
- No request for change of centre for Examination shall be entertained.
- IBPS, however, reserves the right to cancel any of the Examination Centres and/ or add some other Centres, at its discretion, depending upon the response, administrative feasibility, etc. IBPS also reserves the right to allot the candidate to any centre other than the one he/she has opted for **and a candidate may be allocated a centre of exam outside the State/UT for which vacancies he/she is applying.**
- Candidate will appear for the examination at an Examination Centre at his/her own risk and expenses and IBPS will not be responsible for any injury or losses etc. of any nature.
- Any unruly behaviour/misbehaviour in the examination hall may result in cancellation of candidature/ disqualification from this exam and also from the future exams conducted by IBPS.

## **I. PRE-EXAMINATION TRAINING (PET) - (To be arranged by the RRBs)**

**Note- Due to COVID-19 pandemic, for the safety of the candidates, PET during this period may not be held.**

Pre-Examination Training may be arranged by the Regional Rural Banks to a limited number of candidates belonging to Scheduled Caste/ Scheduled Tribes/ Other Backward Classes/ Minority Communities/ Ex-Servicemen/ Persons With Benchmark Disabilities for the Post of Office Assistant (Multipurpose) and Scheduled Caste/ Scheduled Tribes/ Other Backward Classes/ Minority Communities for the Post of Officer Scale-I at some centers viz. Warangal, Anantapur, Naharlagun (Papumpare), Guwahati, Ajmer, Raibareilly, Guntur, Raipur, Gandhinagar, Srinagar, Lucknow, Mandi, Jammu, Ranchi, Dharwad, Varanasi, Malappuram, Patna, Imphal, Jodhpur, Shillong, Aizawl, Kohima, Indore, Bhubaneswar, Salem, Howrah, Moradabad, Puducherry, Ludhiana, Gorakhpur, Rohtak, Rajkot, Hyderabad, Agartala, Muzaffarpur, Dehradun, and Nagpur.

All eligible candidates who wish to avail of Pre-Examination Training should fill in the relevant column in the ON-LINE APPLICATION. All expenses regarding traveling, boarding, lodging etc. will have to be borne by the Candidate for attending the Pre-Examination Training programme at the designated Centers. IBPS, however, reserves the right to cancel any of the Pre- Examination Training Centers and/ or add some other Centers and/ or make alternate arrangements, depending upon the response, administrative feasibility, etc.

**By merely attending the Pre-Examination Training no candidate acquires any right to be selected in any of the Regional Rural Banks mentioned.**

#### **J. INTERVIEW – applicable only for post of Officers (Scale I, II and III)**

Candidates who have been shortlisted in the main examination for the post of Officers Scale I and in the single level examination for the post of Officers Scale II and III under CRP- RRB- XII will subsequently be called for an Interview to be co-ordinated by the Nodal Regional Rural Bank with the help of NABARD and IBPS in consultation with the appropriate authority.

Interviews will be conducted at select centres. The centre, address of the venue, time & date of Interview will be informed to the shortlisted candidates in the call letter. Candidates are required to download their interview call letters from authorised IBPS website [www.ibps.in](http://www.ibps.in).

**Please note that any request regarding change in date, centre etc. of interview will not be entertained.** However the conducting agencies reserve the right to change the date/ venue/ time/ centre etc. of interview or hold supplementary process for particular date / session / venue / centre / set of candidates at its discretion, under unforeseen circumstances, if any.

The total marks allotted for Interview are 100. Minimum qualifying marks in interview will not be less than 40% (35% for SC/ST/OBC/PwBD candidates). The relative weightage (ratio) of Online Examination and Interview will be 80:20 respectively for the Officers cadre. The combined final score of candidates shall be arrived at on the basis of scores obtained by the candidates in the Online Main Examination for the post of Officers Scale I and in the Single Level Examination for the post of Officers Scale II and III under CRP for RRBs- XII and Interview. Interview score of the candidates failing to secure minimum qualifying marks or otherwise barred from the interview or further process shall not be disclosed.

A candidate should qualify both in the Online Examination (Main / Single) and Common Interview and be sufficiently high in the merit to be shortlisted for subsequent provisional allotment process, details of which will be made available subsequently on authorised IBPS website [www.ibps.in](http://www.ibps.in).

**While appearing for the Interview, the candidate should produce valid prescribed documents given below. In the absence of valid documents candidature of the candidates shall be cancelled. IBPS/ Nodal RRB/ RRBs take no responsibility to receive/ collect any certificate/remittance/ document sent separately.**

#### **List of Documents to be produced at the time of interview / document verification/ joining (as applicable)**

The following documents in original and self-attested photocopies in support of the candidate's eligibility and identity are to be invariably submitted at the time of interview / joining failing which the candidate may not be permitted to appear for the interview. Non submission of requisite documents by the candidate at the time of interview/document verification/ joining will debar his candidature from further participation in the recruitment process.

- (i) Printout of the valid Interview Call Letter